

HTC - the Innovators, not the imitators!



Warranty

2 year product warranty

HTC introduce 2 year product warranty on machines of 2008 years model.

HTC's machines have had constant quality improvements and we now introduce a 2 year machine warranty. To receive the extended warranty you only need to follow the service plan, and have the service performed by a HTC authorized servicing garage. The improved quality of the machines also means that service is needed only every 500 hour or every 12th month.

Benefits that increase reliability

- Reliable hub technology
- New and unique grinding holders
- Protective cover for upper drive belt
- Improved quality of components



2 year warranty - Only with HTC!

The warranty card which is enclosed with every machine is a document that contains the service plan and the service parts for each model. Each service will be documented to receive a history for the machine.



Warranty Conditions

Definition

With "Goods" shall mean a grinding machine bought and delivered by HTC or by HTC appointed distributor

Liability for defects

1. HTC Sweden AB (HTC) shall by repair or replacement, remedy any defect in the Goods resulting from faulty design, materials or workmanship. HTC is not liable for defects arising out of materials provided by or a design stipulated or specified by the purchaser.

2. HTC:s liability is limited to defects, according to p. 1, which appear within a period of two years from the date of delivery of the Goods with the following model designation: HTC 130, 400 DS/VS, 420 DS/VS, 500 E/S, 650 HDX, 800 HDX or 950 RX

For other Goods HTC:s liability is limited to defects which appear within a period of one year from the date of delivery of the Goods.

The warranty is only applicable on Goods delivered by HTC or by HTC appointed distributor.

3. If the Goods should cease to be in working order, the Goods will be repaired or, according to HTC estimation, the Goods will be exchanged. The spare parts are either new or equivalent with new or repaired.

4. Defective parts which are replaced as stated above shall be placed at HTC:s disposal and shall become HTC:s property.

Complaint

5. Repair shall be carried out given that the purchaser at his own expense return the Goods to HTC:s or by HTC appointed distributor's repair shop. A complaint shall be made within the warranty period. Valid warranty certificate or other paper that confirm the date of the delivery of the Goods, shall be presented at the time for the complaint

Limitation

6. HTC shall not be liable for any defects that are caused by circumstances that appear after the Goods have been delivered and whilst it is in the possession of the purchaser.

The Warranty is void if the purchaser hasn't followed the maintenance plan stipulated by the warranty card.

If a maintenance plan is not stipulated by the warranty card the warranty is void if the time the Goods have been used exceeds 300 hours.

Furthermore the warranty doesn't include normal wear and tear or deterioration.

7. HTC:s liability does not cover defects which are caused by faulty maintenance, incorrect erection or faulty repair by the purchaser, or by alterations carried out without HTC:s consent in writing. The same applies to any alterations of the machines or service performed by another party than HTC, HTC appointed distributor or of HTC approved service organization.

The warranty is not applicable on a defect that arises in cause to connection with equipment or grinding tools that not can be assigned to HTC:s original assortment.

8. Previous mentioned measures in p. 7 results in that the warranty from HTC ceases to exist.

9. At complaint when no defect is found for which HTC is liable, HTC shall be entitled to compensation for the labour and costs which HTC has incurred as a result of the notice.

10. If HTC fails to fulfil its obligation within a reasonable time, the purchaser may by written notice require HTC to do so within a final time. If HTC fails to fulfil its obligation within that time limit, the purchaser may demand a reduction of the purchase price in proportion to the reduced value of the machine, provided that under no circumstances such reduction exceeds 15% of the purchase price.

If the defect must be considered substantial, the purchaser may instead choose to terminate the contract by written notice to HTC. In case of termination the purchaser shall be entitled to compensation for the loss he has suffered. The compensation shall, however, not exceed 15% of the purchase price.

11. Save as stipulated in clauses 1-5 HTC shall not be liable for defects. This applies to any loss the defect may cause including cost of transportation, loss of production, loss of profit and any other economic cost. If HTC has been guilty of gross negligence, the purchaser shall be entitled to compensation for the loss he has suffered. The total compensation shall, however not exceed the sales values on the machine.

12. Furthermore HTC shall not be liable for delay caused by circumstances beyond the control of HTC.

Other

13. The warranty certificate shall be considered as valid only if it is dated by HTC or by HTC appointed distributor and complete with the machine's type - and serial number.

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